



INVOICE

For invoice inquiries, please contact us at
billing@intercall.com or 877-211-6858

James Volberding
James Volberding Personal Account
110 North College Avenue
Suite 1850
Tyler, TX 75702

Remittance:

Please make payable in U.S. Dollars, and note your Account Number on your check.

Mail Remittance To:

InterCall
15272 Collections Center Drive
Chicago, IL 60693
Fed-ID: 58-1942497

Current Charges:	PAID \$411.95
Amount Past Due:	\$0.00
Total Amount Due:	\$411.95

Unless agreed otherwise in the Agreement (as defined herein), all amounts are due by 12/14/08 and amounts not received by 12/14/08 are subject to a late fee of 1.5% per month or the maximum amount allowed by law.

Current Charges Listed Above

PAID

By CREDIT CARD

12/07/2008



InterCall is a Subsidiary
of West Corporation

PRODUCT AND SERVICE UPDATES

Notice: Last month inaccurate International Toll Free Surcharge rates were posted to our web site. Accurate rates are now available on our web site and are applied to your international toll-free usage this month, unless otherwise negotiated. Notice: InterCall has recently updated its standard terms and conditions. If you are a Customer subject to a written Service agreement executed by Customer and InterCall, this change will not affect you. Otherwise, the terms and conditions applicable to Customer have been updated as set forth at <http://www.intercall.com/terms> and effective after December 1, 2007, all invoiced amounts are due on receipt of invoice and amounts not received within 20 days from invoice date are subject to a late fee of 1.5% per month or the maximum amount allowed by law. If you do not agree with the above, do not use the Services. On June 30th, 2008 the FCC entered an order determining that all audio bridging service providers must contribute directly to the Federal USF. On or after Oct 1, 2008 USF will be applicable to all United States billed audio usage, regardless of the origination or destination countries of the attendees. This includes all associated audio conferencing feature usage and applicable service fees. You will see a new line item on your invoice separating Federal, State, Local Taxes and Fees beginning on your October statement. For more information please visit: <http://www.intercall.com/customer-center/resources.php>.

VISIT WWW.INTERCALL.COM FOR MORE PRODUCT INFORMATION,
TRAINING AND OTHER RESOURCES

LEGAL INFORMATION

By ordering or using Services provided by or through InterCall, you agree to be bound by the Terms and Conditions set forth at <http://www.intercall.com/terms.php> or, in the alternative if applicable, a written Service Agreement executed by you and InterCall (in either case the "Agreement"). Furthermore you agree to be charged for the Services at rates specifically negotiated by you and agreed to by InterCall and all other Services, fees or surcharges will be charged at InterCall's standard rates. You may obtain InterCall's standard rates through your sales or account representative or in some cases your web account. If you do not agree with the above, do not use the Services.

CURRENT CHARGE SUMMARY

Company: James Volberding Personal Account

Account: James Volberding Personal Account

	Owner Number	Confs	Minutes	Charges	Enhanced Products and Features	Total Charges
James Volberding Personal Account						
Volberding, James	4215207	5	768	\$330.24	\$31.67	\$361.91
Account Total		5	768	\$330.24	\$31.67	\$361.91
State & Local Taxes and Fees						\$50.04
Total Charges						\$411.95

CALL TYPE DESCRIPTIONS

Bill Code	Name
R8	Reservationless-Plus 800

CONFERENCE DETAIL**Owner: Volberding, James**

Conference	Date	Time	Attendees	Minutes	Total Charges
72336032	11/03/08	16:57ET	1	2	\$16.99

Reserved By: James, Volberding
Reservationless-Plus

Connect	Attendee	Call Number	Type	Minutes	Charge	
16:57ET	eRes-Plus - 9035976622 LDR		R8	2	\$0.86	
Conference Minimum - Reservation Plus					1 @ \$14.140	\$14.14
State & Local Taxes and Fees						\$1.99

Conference	Date	Time	Attendees	Minutes	Total Charges
72352162	11/03/08	18:26ET	5	459	\$224.77

Reserved By: James, Volberding
Reservationless-Plus

Connect	Attendee	Call Number	Type	Minutes	Charge
18:31ET	eRes-Plus - 2144156753		R8	89	\$38.27
18:29ET	eRes-Plus - 2144611077		R8	91	\$39.13
18:27ET	eRes-Plus - 4098926200		R8	93	\$39.99
18:28ET	eRes-Plus - 5123213747		R8	92	\$39.56
18:26ET	eRes-Plus - 9035976622 LDR		R8	94	\$40.42
State & Local Taxes and Fees					\$27.40

Conference	Date	Time	Attendees	Minutes	Total Charges
74424865	11/17/08	14:15ET	1	2	\$16.99

Reserved By: James, Volberding
Reservationless-Plus

Connect	Attendee	Call Number	Type	Minutes	Charge	
14:15ET	eRes-Plus - 9035976622 LDR		R8	2	\$0.86	
Conference Minimum - Reservation Plus					1 @ \$14.140	\$14.14
State & Local Taxes and Fees						\$1.99

Conference	Date	Time	Attendees	Minutes	Total Charges
74464116	11/17/08	15:25ET	4	278	\$136.13

Reserved By: James, Volberding
Reservationless-Plus

Connect	Attendee	Call Number	Type	Minutes	Charge
15:27ET	eRes-Plus - 4093842229		R8	70	\$30.10
15:25ET	eRes-Plus - 4096547000		R8	72	\$30.96
15:33ET	eRes-Plus - 5124721446		R8	64	\$27.52
15:25ET	eRes-Plus - 9035976622 LDR		R8	72	\$30.96
State & Local Taxes and Fees					\$16.59

CONFERENCE DETAIL**Owner: Volberding, James**

Conference	Date	Time	Attendees	Minutes	Total Charges
75541949	11/24/08	15:29ET	3	27	\$17.07

Reserved By: James, Volberding
Reservationless-Plus

Connect	Attendee	Call Number	Type	Minutes	Charge
15:29ET	eRes-Plus - 4096547000		R8	10	\$4.30
15:32ET	eRes-Plus - 5124721446		R8	7	\$3.01
15:29ET	eRes-Plus - 9035975522 LDR		R8	10	\$4.30
Conference Minimum - Reservation Plus		1 @ \$3.390			\$3.39
State & Local Taxes and Fees					\$2.07

TAXES AND FEES SUMMARY

Taxes:

State Taxes	\$22.62
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Other Fees:

Service Fees	\$25.34
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Telecom Surcharge	\$2.08
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